

ALL RETURNS AND
EXCHANGES NEED TO BE
RETURNED IN THEIR ORIGINAL
PACKAGING, UNWORN
AND WITH ORIGINAL TAGS

CUSTOMER NAME	ORDER NUMBER
ORDER DATE	POSTCODE

US RETURNS AND EXCHANGES

If you are not entirely satisfied with your purchase then please complete this form and follow the below steps

QTY	PRODUCT CODE	DESCRIPTION	SIZE	REFUND (please tick)	REASON CODE	EXCHANGE (please tick)	NEW SIZE	NEW COLOUR	REASON FOR RETURN
									1. Faulty - please specify 2. Incorrect item received 3. Wrong size ordered 4. Parcel damaged on arrival 5. Looks different to image on site 6. Other - Please specify

HOW TO RETURN TO US:

- 1 Fill out the details above and tick whether you would like an exchange or refund. Note we are only able to exchange items that are the same value as your original order, i.e. different colour/size. Exchanges are dependent on stock availability
- 2 Please select a reason code for your return. If you have received an incorrect item, please tick exchange if you still require the original item
- 3 Enclose this form with your return, and send it back to us at the address on the label on the right.
- 4 Your return will be processed and the appropriate action taken within 10 working days of Pantherella receiving your return

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